Resume for Raymond Thomas

Contact information

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Objective

To find useful employment after major funding for Networks Financial Institute ceases.

Education

Hengrove Comprehensive School, Bristol, UK 1969 – 1978

Educated to British General Certificate of Education to “O” level, with passes in Art, Biology, Chemistry\*, Commerce\*, English Language, English Literature, Mathematics\* and Physics\*. Those subjects marked \* were with Grade 1 passes.

Ivy Tech State College, Indiana, January 2002 – May 2004

I graduated from Ivy Tech on 6 May 2004 with an Associate of Applied Science degree in Computing Information Systems with majors in Information Technology, PC Support and Administration, Networking and Web Management. At graduation, I was presented with the CIS Outstanding Graduate Award.

Experience

Indiana State University, November 12, 2010 to Present

Web developer for Networks Financial Networks. Duties included

* Development and maintenance of the three main NFI websites
* Development of the Money Bus, a traveling exhibit, computer systems and software
* Backup and maintenance of all departmental files
* Documentation of software, equipment and systems

Ivy Tech Community College. December 2008 – November 5, 2010

* Providing support for all the computer and audio visual equipment maintained by the college
* Lighting and video technician for events held in the college’s auditorium and other public places
* Creating documentation of the use of the college’s audio visual technologies
* Providing support for the college’s two-way video classes and multi-site video-conferencing

Freelance Technical Support, 2004 – Present

Since leaving college I have undertaken several freelance computer repair / software support contracts for individuals and small businesses. Apart from the usual run-of-the-mill work such as replacing hard drives, power supplies and solving software issues this has included building computer systems, writing websites as well as video, networking and data recovery work. I also worked for the Pfizer Exubera plant for over a year, creating their intranet, the programming for their internal Symon TargetVision TV system as well as SharePoint and MediaWiki sites.  
  
During this work I have created and manipulated images using Adobe Illustrator and Photoshop. I have also Used Final Cut and other editing programs to manipulate video and created interactive multimedia programs using Flash and ActionScript. Website development was done using Dreamweaver and Sharepoint Designer.

My last project was for Indiana State University, redesigning and rewriting the College of Business and College of Technology websites.

250Free Technical Support, 14 September 2005 – August 2007

* Offer help and advice to all members of 250Free, a web hosting company. This included account setup, account queries and coding help.
* Deal with queries from the public concerning 250Free accounts. This included things like copyright infringements, unacceptable content and domain name registration queries.

Mail Marketing Group 23, February 1998 – 17August 2001

* Supervisor and trainer for 12 programmers
* Database designer for large databases in excess of 4 million records
* Knowledgeable in Visual Basic, Visual FoxPro, SQL, PReS, Matchit and other specialized database programs
* Wrote many in-house programs. On a trip back to the UK in 2005, where I visited some of my old colleagues, I found many of these programs are still in use
* Wrote printer drivers / database interrogators for a departmental output of 7 – 12 million letters a month, many in foreign languages
* Liaised with major international companies to ensure work was carried out to ISO 9002 standards
* Responsible for helping to maintain a departmental profitability level of over £100,000 (approx. $200,000) a month

OCS Smarts, 22 August 1994 – 20 February 1998

* Senior driver for national delivery company
* Ensuring safe installation of company machines in clients premises
* Organized delivery schedules for around 400 clients
* Work carried out to ISO 9000 standards

Territorial Army, 9 September 1982 – 16 July 1997

* Artillery Observation Troop sergeant in a parachute regiment
* Trained to instructor level in several subjects
* Provided technical all-arms intelligence on Artillery matters

Initial Textile Services, 6 August 1979 – 21 June 1994

* Deputy supervisor for national delivery company
* Ensured work was carried out to BS 5000 standards

Computer Related Technology

I’ve had a keen interest in computers for around 30 years and can administer and maintain Linux, Mac and Windows PCs. I maintain several websites of my own, some are run form my own web servers, as well as setting up several other websites.

Interests

I have a wide variety of interests. I’m an avid reader and try to keep abreast of the subjects I’m interested in. These include local history, computers in general and off-road driving. I am an active member of several online programming, computing and history groups.

References

Patrick Boggs  
Distance Education

Ivy Tech State College

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